



RINGGOLD TELEPHONE COMPANY

*"Keeping you in touch with your  
hometown and beyond!"*

10-90

Received & Inspected

JUN 28 2012

FCC Mail Room

Alice Evitt Bandy  
President

Phil Erli  
General Manager

June 27, 2012

Office of the FCC Secretary  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, DC 20554

RE: Annual Reporting Requirements

Please find enclosed the annual reporting requirements certification for Ringgold Telephone Company.  
Please contact me if you need additional information.

Regards,

Michael A. Wallin  
Regulatory Manager

No. of Copies rec'd 0  
LHM ABCDE

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**Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)**

**WC Docket No. 10-90**

**§ 54.313(a)(2) – Outage reporting**

☒ My company was not required to collect this information in 2011.

☐ My company collected this information pursuant to state utility commission requirement.  
A copy of the report is attached.

**§ 54.313(a)(3) – Unfulfilled service requests**

☒ My company was not required to collect this information in 2011.

☐ My company collected this information pursuant to state utility commission requirement.  
A copy of the report is attached.

**§ 54.313(a)(4) – Customer complaints per 1000 connections**

☒ My company was not required to collect this information in 2011.

☐ My company collected this information pursuant to state utility commission requirement.  
A copy of the report is attached.

**§ 54.313(a)(5) – Service quality standards and consumer protection rules**

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

**§ 54.313(a)(6) – Ability to function in emergency situations**

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Ringgold Telephone Company	Georgia	220382

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed,



[Signature of Corporate Officer

*Lisa Kay Dukes*

Lisa K. Dukes

*CFO*

C.F.O.

Date:

6/14/2012

Carrier's Name

Ringgold Telephone Company

Carrier's Address

6203 Alabama Hwy,

Ringgold, GA 30736

Carrier's Telephone Number

706-965-2345